



CozyCool has adopted this Privacy Policy to ensure that our business is in accordance with the Privacy Act 1993.

Personal Information

CozyCool collects, holds and uses personal information in the following areas:

- Consumers;
- Business Relations and
- Employment.

Consumer information is usually collected via promotions, competitions and consumer queries. The information may include:

- your name, address, contact number(s) and email address
- details of any prizes you may have won
- a record of any queries you have made

Purposes for collecting the information

Wherever possible, CozyCool collects this information directly from you. We use it for the following purposes:

- to contact you directly about CozyCool, its brands, special offers and other promotions
- to reward you for being a loyal CozyCool customer
- to inform you of CozyCool products or publications we think you might be interested in
- to approve transactions you wish to make
- to confirm your identity
- to provide you with products you have requested
- to follow up or pursue any queries you make
- to conduct consumer research

CozyCool and your Privacy - How we manage personal information

CozyCool is dedicated to keeping personal information secure. This includes physical security, computer and network security, communications security and personnel security.

Important information on promotions, competitions and other marketing activities for consumers
All entries become the property of CozyCool and are held for up to 4 months after the prize draw date. After this, they are then destroyed in a secure manner.

CozyCool may enter your details into a database for the purpose of contacting you directly about CozyCool, its brands, special offers, consumer research and other promotions unless otherwise advised by you.

You can advise us if you would prefer not to be directly contacted by calling 0800 26 99 26.

You may also request an update or correction of the personal information we hold about you by

putting the request in writing to the CozyCool Privacy Officer. Contact details are outlined below under 'Access, and correction of details'.

Winners' names and cities will be published in accordance with the terms and conditions of each promotion.

Disclosure

CozyCool does not sell, rent or otherwise make available any personal information to third parties. CozyCool outsources certain business functions to other organisations. For this purpose, and only for the purpose of providing services to CozyCool, personal information may, as required, be transferred to or handled by:

- organisations which provide services to us, such as consumer research agencies
- credit reference agencies or other credit providers
- government or statutory authorities

that may directly contact you on behalf of CozyCool.

Access and correction of details

You can access personal information CozyCool holds on you by contacting the Privacy Officer in writing. If the information held is inaccurate, incomplete or not up to date you may request CozyCool to correct the information.

Contact CozyCools Privacy Officer

If you are concerned about a possible interference with your privacy, please contact the Privacy Officer.

Address: PO Box 50761, Porirua

Or complete the [Contact Us](#) form via our website: www.cozycool.co.nz.

Changes to the Privacy Policy

We may update this Privacy Policy from time to time.